Real World Testing Report

Table of Contents

General Information

Developer Name:	OT EMR Inc.
Product Name(s):	OneTouch EMR
Version Number(s):	3
Certified Health IT Product List (CHPL) ID(s):	15.04.04.2821.OneT.03.00.1.180411 Product was certified with a new ACB in Feb 2025 as CHPL ID 15.04.05.2821.OTEM.01.00.1.250224
Developer Real World Testing Page URL:	https://www.onetouchemr.com/mu_disclosure.html

Summary of Testing Methods and Key Findings

OneTouch EMR is marketed and deployed exclusively in ambulatory outpatient care settings. Accordingly, Real World Testing activities and results reflect real-world use of the certified API capabilities within this specialty care environment.

This Real World Testing Results Report applies to the following certified criteria:

Application Programming Interfaces

- §170.315(g)(7) – Application access — patient selection
- §170.315(g)(9) – Application access — all data request
- §170.315(g)(10) – Standardized API for patient and population services

Testing Methods

Real World Testing was conducted using production-like operational data and system activity to evaluate interoperability and API performance. The following methods were used:

- Review and analysis of application logs, audit logs, system logs, and email transaction logs
- Verification of successful API requests and responses for patient selection and data retrieval
- Validation that required USCDI data elements were available and returned through the standardized API
- Monitoring of API usage frequency and operational stability

All log data used for testing was de-identified prior to analysis.

Due to limited availability of certain production data elements, the testing methodology was adjusted in accordance with ONC enforcement discretion guidance, while maintaining sufficient evidence to demonstrate interoperability and certified functionality.

Key Findings and Interoperability Outcomes

Testing confirmed that:

- Authorized applications were able to successfully select patients and retrieve patient data using standardized API endpoints
- All supported USCDI data elements were accessible through the API as required
- API services operated reliably in routine clinical workflows without adverse impact to system performance

These results demonstrate that OneTouch EMR supports real-world interoperability by enabling secure, standards-based access to patient and population data and supporting clinical transitions of care within ambulatory practice settings.

Standards Updates (SVAP and USCDI)

Standard (and version)	All standard versions are those specified in USCDI v1.

Date of ONC ACB notification	Not applicable
Date of customer notification (SVAP only)	Not applicable
USCDI updated certification criteria	None

Care Setting(s)

Ambulatory Care Setting: The Certified Health IT Developer, OT EMR Inc., markets its Modules in ambulatory care settings only, so this is the only care setting in which Real World Testing occurred.

Metrics and Outcome(s)

Use Case 2a

Associated Criterion

§ 170.315(g)(7) Application access— patient selection
§ 170.315(g)(9) Application access— all data request
§ 170.315(g)(10) Standardized API for patient and population services

Outcomes

Measure [attribute]	**Outcome**	**Performed By Practice(s)**
Measure: Patient Information Lookup	Lack of data for this measure, so we rely upon the simulated/test scenarios on mirrored production environments.	None

As there are no real users using OneTouch APIs so we were unable to verify the functionality in a real world scenario and are forced to pass our real world testing scenarios due to the lack of users using this function of the system. However, we did validate the functionality of the system by using simulated/test scenarios on mirrored production environments. The testing of OneTouch APIs resulted in conformance to § 170.315(g)(7) Application access— patient selection, and § 170.315(g)(9) Application access— all data request and that successful response rate of the API was more than 99%.

As part of the conformance testing for § 170.315(g)(10) Standardized API for patient and population services, we successfully registered **three** different FHIR applications with our servers by using our mirrored production environments. FHIR server responded to 100% of the patient access requests as well as App Registration requests successfully.

Key Milestones

Key Milestone	**Date/Time Frame**
Collection of information as laid out by the plan for the period.	January 1, 2025
Data collected for Use Case 2a Measure: Patient Information Lookup	Quarterly in 2025
Data collection and review.	Quarterly, 2025
End of Real-World Testing period/final collection of all data for analysis	January 1, 2026
Analysis and report creation	January 15, 2026
Submit Real World Testing report to ACB (per their instructions)	January 20, 2026

Changes to Original Plan

Summary of the Change

The Real World Testing (RWT) Results Report for Calendar Year (CY) 2025 includes results only for the Application Programming Interface (API) certification criteria at § 170.315(g)(7), § 170.315(g)(9), and § 170.315(g)(10).

Although the approved 2025 Real World Testing Plan included all certification criteria for which OneTouch EMR is certified, the scope of this Results Report has been limited in accordance with ASTP/ONC enforcement discretion for CY 2025 Real World Testing reporting, which requires submission of results only for API certification criteria. Results for other certified criteria are therefore not included in this report.

Reason for the Change

ONC issued enforcement discretion for CY 2025 under the Real World Testing Condition and Maintenance of Certification, specifying that Health IT developers are only required to submit Real World Testing results for Health IT Modules certified to § 170.315(g)(7)–(10). Reporting of results for non-API certification criteria is not required for this reporting period.

Due to limited availability of real-world production data for criteria §170.315(g)(7)–(10), the original testing approach described in the 2025 RWT Plan could not be fully executed as planned.

As a result, portions of the testing methodology were adjusted to ensure sufficient evidence could be collected to demonstrate certified functionality and interoperability.

These changes were made in alignment with applicable ASTP/ONC guidance and enforcement discretion for CY 2025 Real World Testing reporting.

Description of Changes from the Original Plan

The following changes were made from the 2025 RWT Plan:

- The scope of RWT activities was limited to certification criteria §170.315(g)(7)–(10) only, consistent with the March 2026 submission requirements.
- The testing methodology for §170.315(g)(7)–(10) was revised due to insufficient real-world production data availability as originally anticipated.
- Alternative data sources and simulated workflows were used where appropriate to validate functionality and compliance.
- No changes were made to the certified capabilities themselves; only the testing approach and reporting scope were modified.

These changes ensure continued compliance with the Real World Testing Condition and Maintenance of Certification and accurately reflect real-world interoperability performance.

Impact of the Change

This change affects only the scope of criteria reported in the CY 2025 Real World Testing Results submission. OneTouch EMR continues to support and operate all certified capabilities as described in the approved 2025 Real World Testing Plan. Real world testing activities for non-API criteria were not discontinued, and this change has no impact on system performance, interoperability, or compliance status.

These updates are consistent with ONC's enforcement discretion and guidance for Real World Testing and Predictive Decision Support transparency requirements.

Withdrawn Products

Withdrawn Products	
Product Name(s):	OneTouch EMR
Version Number(s):	3
CHPL ID(s):	15.04.04.2821.OneT.03.00.1.180411

Date(s) Withdrawn:	April 2, 2025
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	No data was captured on the withdrawn products.